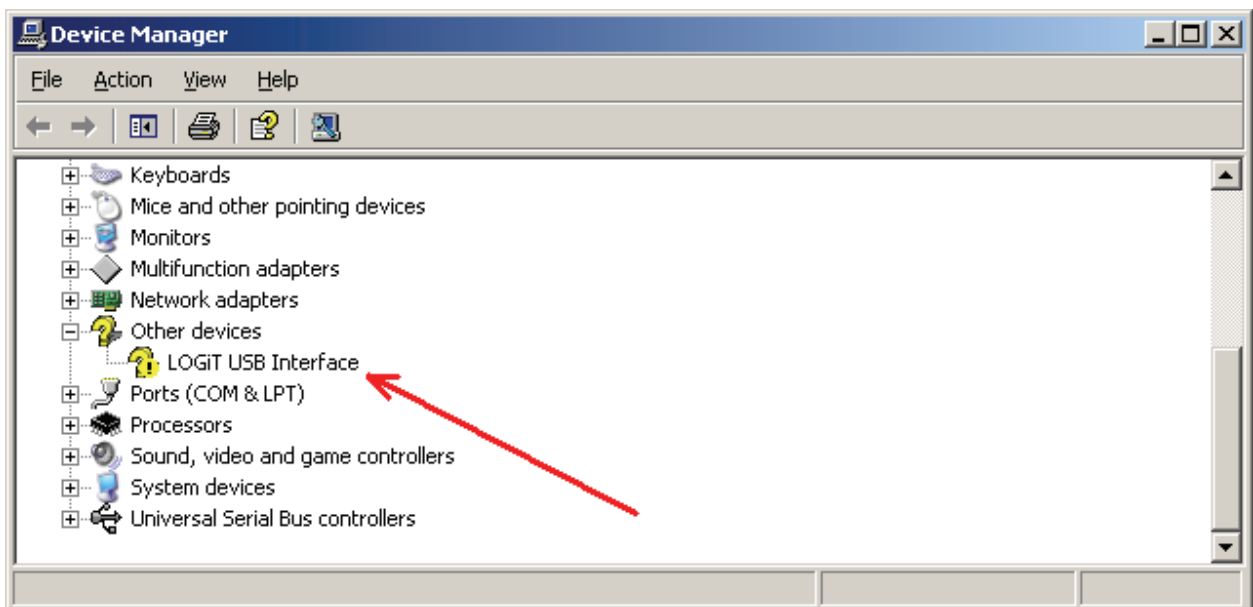


Resolving Error –300 Issues When Using the USB Connection

In most cases Error –300 occurs when the user plugs in the USB unit before installing the software. Here is how to resolve this problem:

1. Make sure that the device is connected to the USB port.
2. Open the Device Manager from the Control Panel. The fastest way to get to the Device Manager is as follows:
 - a. In Windows XP or below, click on the **Start** button, then click **Run**. Type *SYSDM.CPL* and hit **Enter**.
 - b. In Windows Vista, click on the **Start** button, and type *SYSDM.CPL* in the “Start Search” box, then hit **Enter**.
 - c. Click on the **Hardware** pane, then click the **Device Manager** button:
3. You should see your USB device under “Other Devices” with a yellow question mark next to it:



4. Right click on that device and select **Update Driver...** (LOGiT USB Interface is the device above. Your device may be different).
5. If a message below appears (it may look different for Windows Vista), select “**No, not this time**” and click **Next**.



6. On the next window select “**Install the software automatically (Recommended)**” and hit **Next**.
7. Once the installation is finished, your device should work properly.